

HIWOT INTEGRATED DEVELOPMENT ORGANIZATION (HIDO)



2020

ANNUAL REPORT

Decades of endeavor aspiring to see healthy and self-reliant society in Ethiopia.

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LIST OF ACRONYMS

AIDS	Acquired Immune Deficiency Syndrome	HTS	HIV Testing Services
ARC-EYE	Addressing Root Cause – Employable Youth in Ethiopia	KP	Key Population
AGYW	Adolescent Girls and Young Women	LTFU	Lost To Follow Up
ART	Antiretroviral therapy	MDTF	Multi Donor Trust Fund
BCC	Behavior Change Communication	MEAL	Monitoring Evaluation Accountability Learning
CBG	Community Based Groups	MFI	Micro Finance Institution
CBO	Community Based Organization	MoU	Memorandum of Understanding
CCC	Community Care Coalition	MSEDA	Micro and Small scale Enterprise Development Agency
CEF	Community Engagement Facilitator	MSMI	
CM	Case Management	MSPF	Multi Sectorial Partnership Forum
CRP	Community Resource Person	NORAD	Norwegian Ministry of Foreign Affairs
CSO	Civil Society Organization	OFK	Our Father’s Kitchen
CWs	Case workers	OVCs	Orphan and Vulnerable Children
DIC	Drop in Center	PE	Peer Educator
DQA:	Data Quality Assurance	PEPFAR	President’s Emergency Plan for AIDS Relief
ECCE	Early Childhood Care and Education	PLHIV	People Living With HIV AIDS
EDTF	Ethiopian Diaspora Trust Fund	P2P	People to People
ES	Economic Strengthening	PP	Priority Population
ESA	Economic strengthening Animator	PPE	Personal Protection Equipment
ESAP	Ethiopian Social Accountability Program	PWD	Parsons with Disability
ESO	Economic Strengthening Officer	QI	Quality Improvement
ETB	Ethiopian Birr	RFA	Request for Application
FBO	Faith Based Organization	RHB	Regional Health Bureau
FSW	Female Sex Worker	SAIP	Social Accountability Implementing Partner
FY	Fiscal Year	SOP	Standard Operating Procedures
GBV	Gender Based Violence	STI	Sexually Transmitted Infection
HAPCO	HIV AIDs Prevention and Control Office	TVET	Technical Vocational Education and Training
HIDO:	Hiwot Integrated Development Organization	TWG:	Technical Working Group
ICT	Index Case Testing	USAID	United States Agency for International Development
IE/BCC	Information Education Behavioral Change Communication	VSLA	Village Saving and Loan Association
IGA	Income Generating Activities	WSAC	Woreda Social Accountability Committee
IGO	Institute for Global outreach	WB	World Bank
IPSAS	International Public Service Accounting Standard		
HRM	High Risk Men		

ACKNOWLEDGMENT

Hiwot Integrated Development Organization-HIDO would like to express its sincere appreciation to all concerned actors who directly or indirectly supported us in our effort to serve the poor, marginalized and needy segment of our society. We would also like to recognize all these actors for their funding, technical assistance and standing with us in support of our causes.

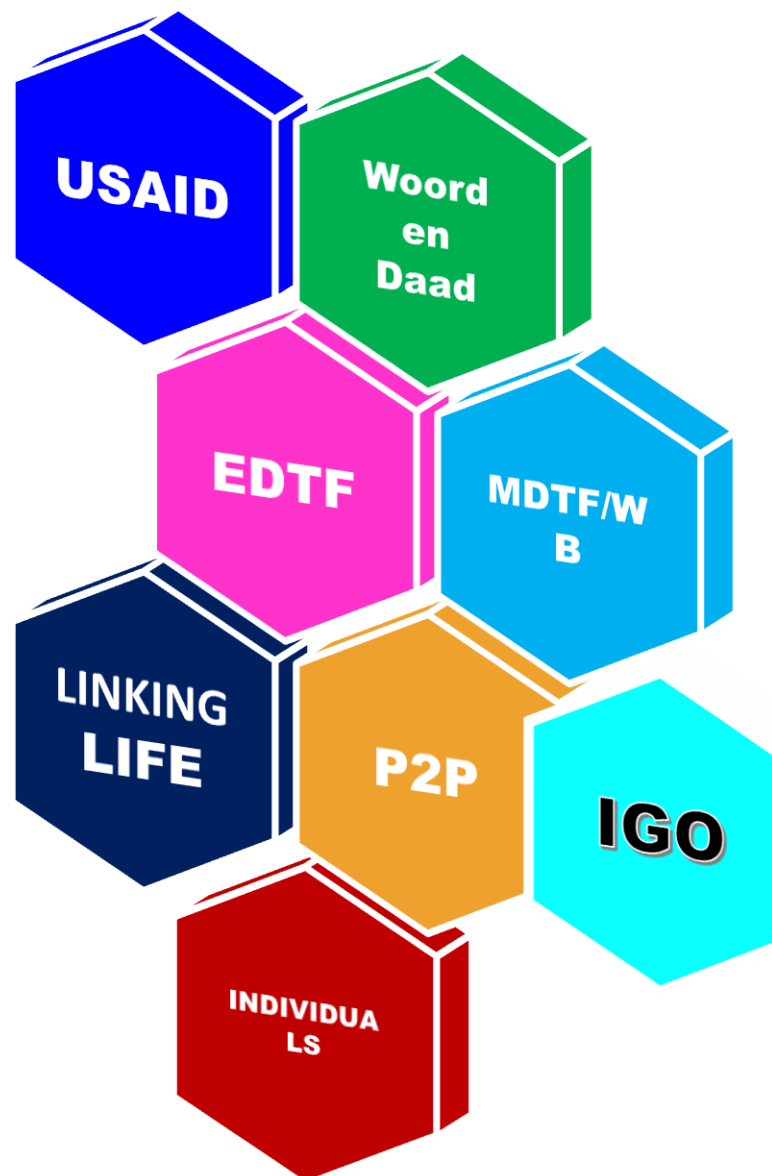
All of this would be nothing without all our generous donors, for their contributions and support. Your donations have a direct and meaningful impact on the lives of our beneficiaries. We will continue to build on our past successes and we encourage you to get involved!

We would also like to extend our gratitude to our government stakeholders, HIDO's general assembly, and board members who supported us in our project implementation and provided strategic organizational leadership throughout the year.

Furthermore; HIDO would like to extend its earnest gratitude to all its staffs and volunteers for their unreserved professional contribution and commitment in realizing our organizational goal. Thus we are very grateful to our colleagues for their generosity with their professional expertise, time, and experience.

LIST OF DONORS & PARTNER FOR 2020

Thank you for your generous donation to our organization-HIDO! Donors like you are vital to the continued success of our mission by supporting our cause to serve most vulnerable and marginalized section of our society and we are very grateful for your generous support.



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VISSION

HIDO aspires to see healthy and self-
Reliant society in Ethiopia.

MISSION

HIDO's Mission is to build the capacity,
confidence and efficacy of marginalized
and vulnerable sections of the society
through participatory and inclusive
health, education and livelihood program
interventions to achieve an immediate as
well as lasting impact in their lives.

VALUES

- ✓ Equity
- ✓ Empathy
- ✓ Mutual Respect
- ✓ Team Work/Team Spirit
- ✓ Integrity
- ✓ Transparency
- ✓ Accountability
- ✓ Inclusiveness
- ✓ Volunteerism

EXECUTIVE SUMMARY

With all the challenges of the global COVID-19 pandemic, in 2020 HIDO has been implemented various high quality community based development projects that outputs were delivered through an integrated manner leveraging inputs of partners/donors, key government stakeholders, community groups and leaders, women and youth associations, target children, parents, all program staffs and volunteers as well. HIDO has made a relentless effort; and in which it was able to provide high quality and inclusive service to diverse group of vulnerable and marginalized targets including KPs, PPs, OVC, person with disability, migration prone youths, PLHIVs, OVC parents/care givers, community leaders and community members through its various development programs.

During the reporting year, HIDO was able to reach 1,241 OVCs through OVC sponsorship program that target OVCs got support for their educational, nutritional, psychosocial and financial needs. Besides, with the objective of delivering integrated, inclusive, and quality Early Childhood Care and Education services for 400 destitute OVCs aged 3-6 years old, HIDO has constructed and equipped standard ECCE center in Kolfe Keraneo sub city.

In respect to mitigating illegal migration among migration prone youths, period a total of 15 CBGs with total participants of were linked to MFIs which helped targets in improving their awareness on various business development services. Likewise 108 MSME's were managed to access youth revolving fund and newly established business groups with and without loan access. Different awareness raising activities made for 6,124 people on illegal & unsafe migration for migration prone youths using community conversation, community wide events and TVET awareness activities. Organizing experience sharing events for 110 CBG's members, provision of life skill training for 931 youths and train 242 MSPFs on legal matters were some the activities done as a part of capacity building.

Under Anti-Retroviral Treatment (ART) Adherence Program being implemented in partnership with ALERT hospital, HIDO's close assistance to the hospital's ART clinic staff has contributed to the provision of high quality ART services in the hospital. By doing so 8,091 targets reached by project which leads to improve adherence to treatment, retention in care, and achieve viral load suppression among People Living with HIV (PLHIV). Through its ESAP-3 activities, HIDO has also achieved observable results in creating awareness about COVID 19 through radio call in shows in collaboration with Fana 98.1 FM radio. Besides during 2020 HIDO has made food/nutrition, sanitary materials and personal protection materials support to reduce the impact of COVID-19 among the poor and marginalized group of the community.

Moreover as a part of program implementation, various capacity building supports have been made for different project technical teams, community structures/CBOs/FBOs/associations and government sector offices that enhance their institutional and technical competences there by contributes for the sustainability and ownership of our projects being implemented. 2020 was also a year that HIDO demonstrated observable change in its organizational development. As part of its resource mobilization endeavors, in 2020 HIDO has succeeded in getting funds from Norwegian Ministry of Foreign Affairs (NORAD), People to people Canada, Institute for Global Outreach, and a onetime support from Addis Ababa HAPCO. We are also consistently and determinedly searching for resource/funding, knocking every door tirelessly and approaching different potential resource providers and key/influential people for fund soliciting. This annual report is prepared to give a descriptive account of the major activities being performed under the each respective project components in 2020 covering from January 2020 to December 2020.

2.1.Intervention Areas

22

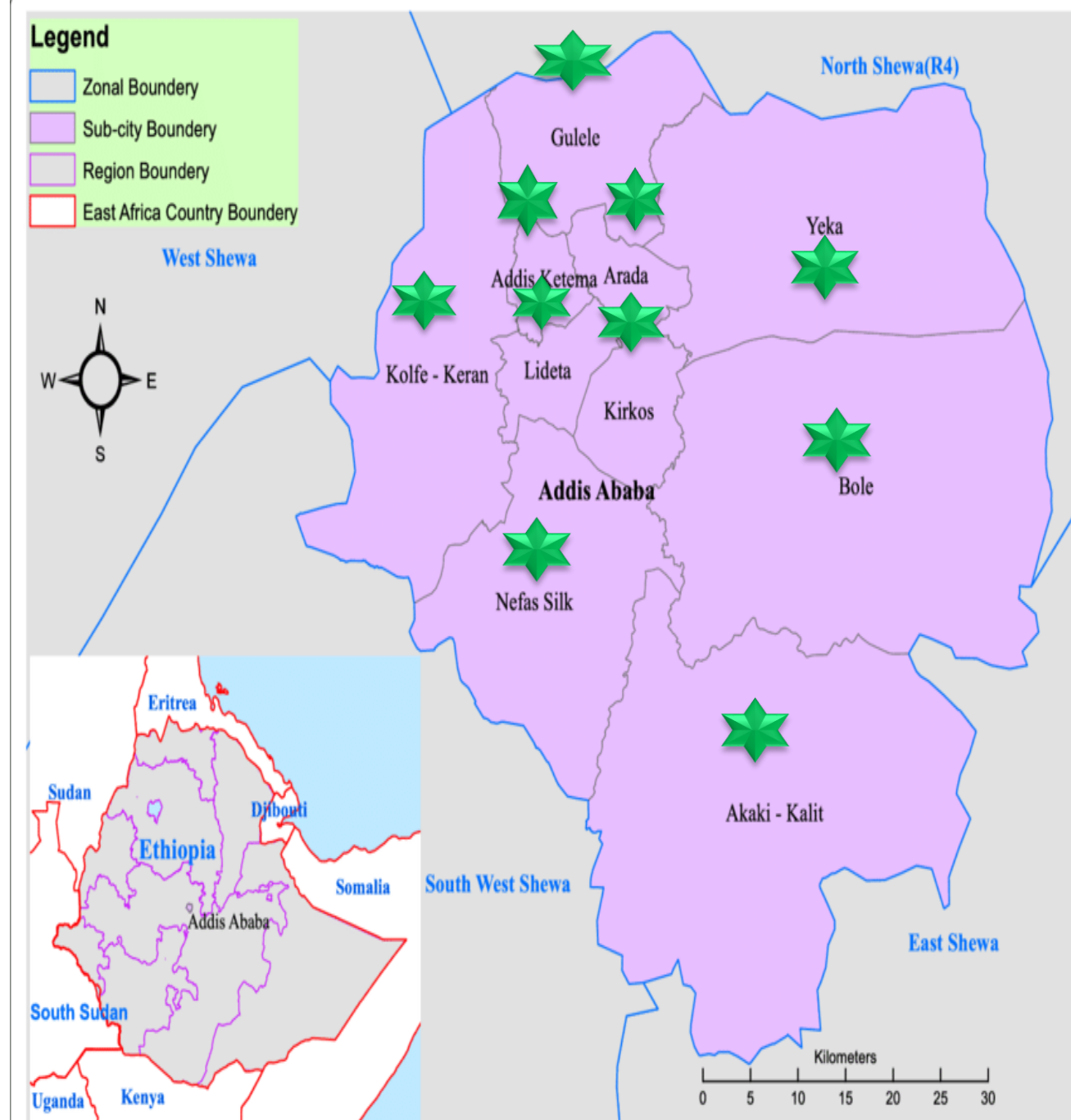


Figure 1 HIDO's Intervention Sites by sub city

3. A GLIMPSE OF 2020



6,549 PP & 1,698 KP reached via HIV prevention activities, 20,474 KP/PP tested for HIV 2,065 newly tested & linked to ART. 17,100 OVC reached through OVC services, 12,241 PLHIV got care and support services - 956 HIV self-tested, 2,094 persons referred for HIV testing, GBV care provided to 349 individuals



Aiming to deliver integrated, inclusive, and quality Early Childhood Care and Education services for 400 destitute OVCs aged 3-6 years old, HIDO has constructed and equipped standard ECCE center in Kolfe Keraneo sub city.



> 1,241 OVCs reached through OVC sponsorship program that targets got support for their educational, nutritional, psychosocial and financial needs.



15 CBGs linked to MFIs, 108 MSME's were managed to access youth revolving fund, Awareness raising made for 6,124 people on illegal & unsafe migration, experience sharing events organized for 110 CBG's members, life skill training provided for 931 youths & 242 MSPFs trained on legal matters



Capacity building supports made for project technical teams, CBOs/FBOs/associations & government sector offices that enhance their institutional & technical competencies



8,091 targets reached with ART Adherence Supporters improved adherence to treatment, retention in care, and achieve viral load suppression among PLHIVs



Food, hygiene materials/ soap, sanitizer/, personal protectives like face mask, gloves distributed for marginalized and poor segment of the population

4. Major Program performances and achievements in 2020

4.1. HIV Epidemic Control Program

PROJECT SUMMERY			
PROJECT NAME	USAID HIV Epidemic Control Program		
REPORTING PERIOD	January 1 2020 To September 30 th 2020		
IMPLEMENTATION AREA	Gullele, Lideta, Bole, Kirkos, Akaki Kality, Addis Ketema and Kolfe Keraniyo sub cities		
PROJECT BENEFICIARIES	Direct Beneficiaries		
	Male	Female	Total
	29800	32678	62478
DONOR	USAID		
BUDGET FOR THE YEAR	ETB		

During the reporting year, HIDO in partnership with USAID has been implemented HIV Epidemic Control grants in HIV prevention and care and treatment and OVC Service mechanism to achieve 95-95-95 in CLHIV and ALHIV. The ultimate goal is to achieve the health and wellbeing of the beneficiaries in the target area.

Prevention Services

Under this sub program component, during the reporting year, it was planned to achieve 2,708 priority populations and 541 key populations through HIV prevention activities (behavioral interventions) as well as 6,549 priority populations and 1,698 key populations with various HIV services the geographic locations of Gullele, Lideta, Bole, Kirkos, Akaki Kality, Addis Ketema and Kolfe Keraniyo sub cities. Accordingly, Behavioral Change Communication (BCC) activities were carried out for KPs and PPs throughout the project's implementation period.

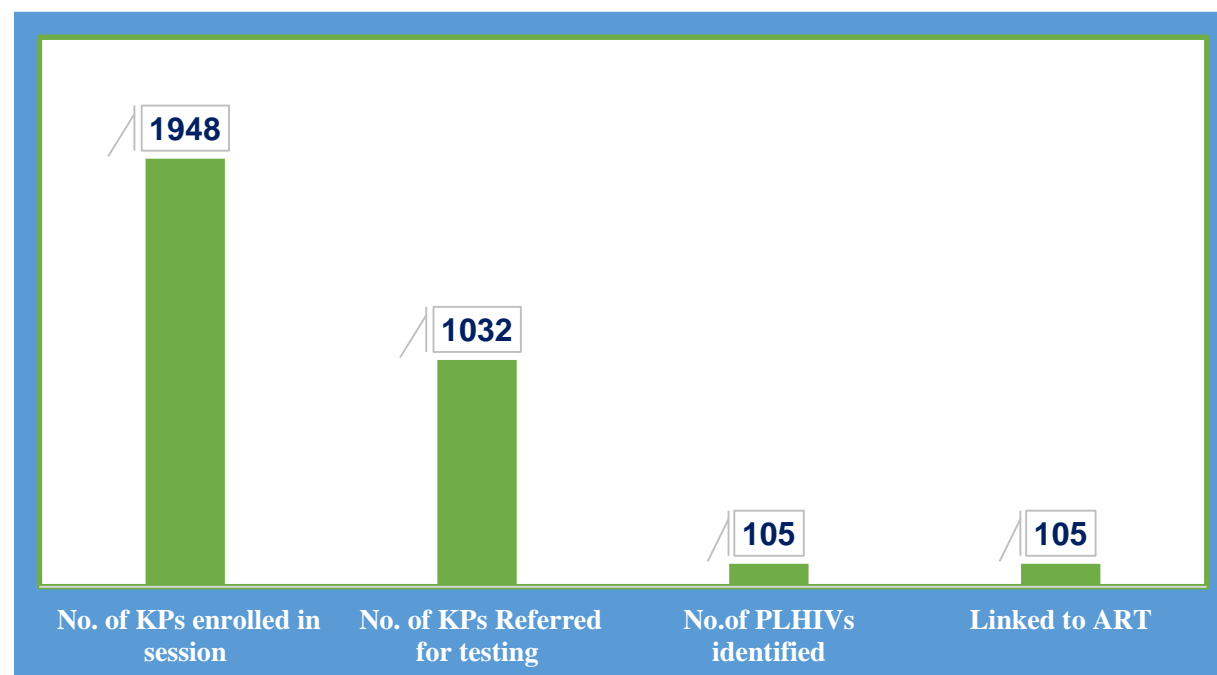
Small Group Peer education session for KP (FSW) and PP (HRM & AGYW)

During the 12 months period, 3,538 new KPs (158%) were enrolled in peer education session, and all have completed the required number of sessions. While attending the regular peer sessions, KPs were also referred to DICs for HIV testing, as well as for take up of other related services including family planning, STI testing, GBV testing and necessary psychosocial supports.

Similarly Priority Populations (PPs) consisting of Adolescent girls and young women (AGWY) and High Risk Men (HRM)/Clients of sex workers who are exposed to risky life situations, were identified and enrolled in to small group peer education session. In this regard, a total of 9,115 PPs (93%) were reached and completed the required level of peer education sessions. However, after the COV19 Pandemic, sessions for new targets were interrupted and were resumed in July with limited scope. While attending peer sessions, KPs were also referred for HIV testing and other health care services to DICs throughout the project implementation. In this respect, a total of 1032 KPs were referred for HIV testing, of whom 105 were found positive. All of them were linked to ARV treatment at HIDO's ART DICS and at government health facilities as well.

Table1: Number of KPS referred for testing from peer education sessions by 2020

Sub-City	No. of KPs enrolled in session	No. of KPs Referred for testing	No. of PLHIVs identified
Akaki	460	304	52
Gulele	251	146	6
Kolfe	367	178	16
Lideta	218	104	6
N/S Lafto	396	154	16
Yeka	256	146	9
GRAND TOTAL	1948	1032	105



Graph 1 Number of KPs referred for testing from Session

Pre-Exposure Prophylaxis for HIV Prevention

In FY20, Pre-Exposure Prophylaxis service for HIV Prevention purpose, was started in all of HIDO's ART DICs, targeting high risk KPs. Accordingly, high risk KPs who tested negative, were screened and enrolled in to the mentioned services in three of HIDO's ART DICs.

By the end of September 2020, HIDO was expected to enroll 72 new cases for the services and retain 93 cases on those services through its three ART DICs. In pursuant to this, HIDO has made screening as regularly as possible and was able to enroll 115 new cases for pre exposure prophylaxis services. 98 of the clients were taken the same services at HIDO's ART DICs in Nifas silk Lafto, Akaki Kality and Kolfe Keraniyo Sub cities.

HIV TESTING SERVICES FOR KP AND PP

During the reporting period of 2020, HIV testing Service was planned for 21,087 beneficiaries with substantial risk through Direct Service Deliveries at DICs, mobile outreach, and networked Private Health Facilities. In line with this it was targeted to Identify 2,096 new HIV positives and refer to ART services at DICs, Public and Private Health Facilities by the end of the project period. Linkage to Health Facilities providing chronic HIV care and treatment was planned for at least 1,991 HIV positives and follow up services for at least 615 clients and 412 clients that to be retained on ARV treatment. Moreover, support for CD4 count, viral load testing services and follow up their viral load suppressions was planned for 554 ART clients and.

Accordingly, during the project implementation period, access to HIV testing services for key and priority population was created through mobile, VCT and ICT testing modalities. In all of the intervention hotspot Woredas, those high risk groups were targeted for HIV testing and other basic health services.

As a results of this, about 16, 297 key populations and priority populations (77% of the target) were tested for HIV and received their results. As shown in table-2 below, a significant number of the target groups were reached and were enabled to know their HIV status in the project implementation period.

HIV Testing Services and Index Case Testing

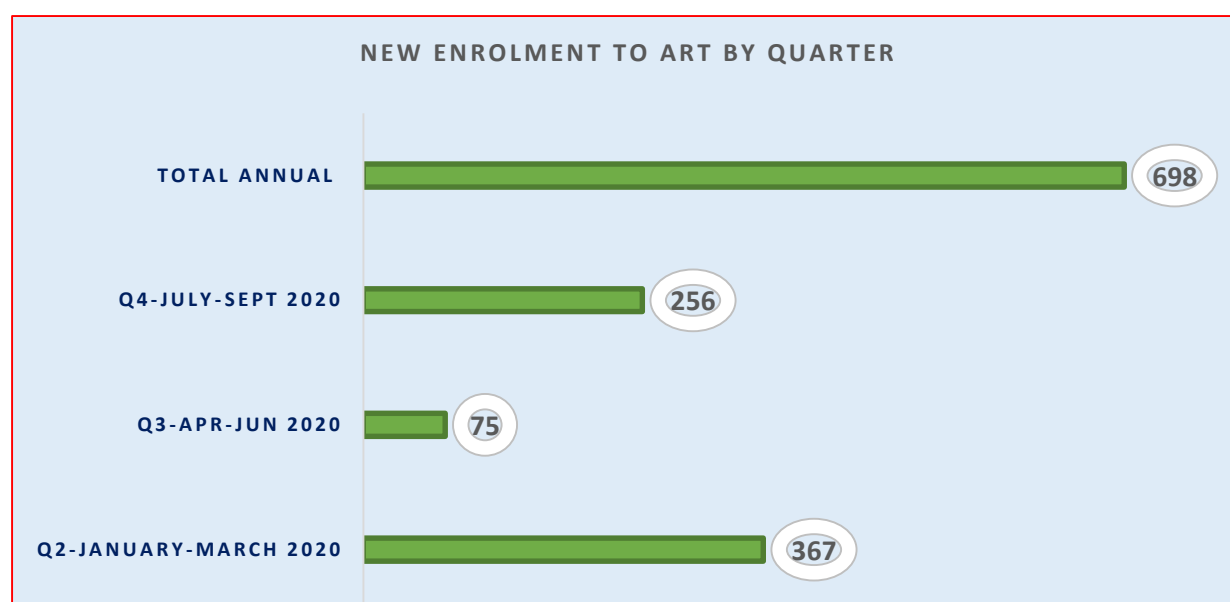
During the reporting period, those contacts elicited by the newly identified PLHIVs were tested for HIV and received their test results. In this regard, about 1361 individual contacts of index cases were tested, out of which, 267 new HIV cases were identified.

HIV Testing Services and Index Case Testing

INDICATOR	PERIOD	PLAN	ACHIEVED	%
HTS_INDEX	FY 20	2094	1314	63%

Table 2 HTS-INEX Testing performance for 2020 FY

During the reporting period, linkage to Health Facilities providing chronic HIV care and treatment was planned for at least 1,991 HIV positives and follow up services for at least 615 clients and 412 clients that to be retained on ARV treatment. Moreover, support for CD4 count, viral load testing services and follow up their viral load suppressions was planned for 554 ART clients and. In this regard, HIDO was able to enroll 805 new positives in to ART at DICs, Public and Private & government Health facilities. Besides, 876 clients have taken ART treatment at three of its DICs at Nifas Silk, Akaki kality and Kolfe Keraniyo. Collection of blood sample and sample referral for viral monitoring was also carried out on a regular basis; and as a results of which 283 clients (51%) have attained viral suppression with documented evidences.



Graph 2 New enrolment to ART by Quarter for FY 20

Gender Based Violence (GBV) and TB Prevention

Throughout the year, clients in ART were given TB Preventive Treatment after screening for the case. Accordingly a total of 302 clients (131%) have received a standard course of TB Preventive Treatment in three of ART DICS. On the other hand, those KPs with reported cases of GBV were provided post-gender-based violence (GBV) clinical care. In this respect 29 clients have received post-GBV clinical care. Due to less willingness of the clients to disclose, more cases of GBV were not reported as intended.

TB prevention Treatment and GBV Performance				
INDICATOR	PERIOD	PLAN	ACHIEVED	%
TB_ Prevention	FY 2020	230	302	131%
Gender Based Violence	FY 2020	120	29	24%

Table 3 TB Prevention treatment and GBV support performance

OVC SERVICE

HIDO has been implementing the OVC service in 2 sub cities or 18 woredas (Gullele&, Akaki Kality), Addis Ababa city. HIDO reached more than 17,100 OVC less than 18 years of age through OVC services in, 2020. Concurrently, HIDO has been engaged in the tasks of encouraging local ownership and capacity development, increasing public-private partnership, and community resource mobilization. Finally, in the course of implementing the grant, HIDO has given special courtesy to quality improvement and quality assurance thereby increase the quality of high impact community based HIV services for OVCs

Improved planning, management and financing for government structures, particularly at the community level

During the reporting year, strengthen CCC to support in referral linkage infected OVC and their caregivers in resource mobilization. Since, CCC were made on strategies how to mobilize resource for OVC serve and improve age appropriate service in each target sub cities. In the meantime, 414 OVC and their caregivers have gotten hygiene and sanitation materials such as soap, sanitizer and other detergents, through resource mobilization to coup up COVID19 pandemic; meantime, 138,438 ETB collected in kind and in cash to support infected OVC and their families.

Additionally, 192 HIV+ OVC who are on ART have got food support like oil, soap and flour in three rounds and 606 OVC & care givers have gotten food support that collected with CCC from different stakeholders like food oil & flour.

Beside to this, technical assistance provided to case workers and social workers in teleworking to address the services properly and to reduce the spread of COVID 19 in the target area. The supervision was provided during weekly Case Workers buddy system and virtual learning session, and home visit was conducted for selected OVCs and care givers in order to cross check the service provision based on the care plans.

Parents and caregivers have the capacity to access services

HIDO has served 8,542 active OVC (<18) and their caregivers of 4159 of the OVC(18+) for consecutive quarter with one or more eligible OVC services provided based on their needs and care plan. Accordingly, 17063 OVC and 8572 caregivers received one or more eligible OVC services based on their needs and care plan that achieved 99 % against the OVC target of 17,100 OVC. Meantime, 8521(50%) OVC graduated and case close so far. And also, 37(0.4%) OVC have exited without graduation, due to few OVC have moved with their caregivers to other place. Therefore, psycho social service and counseling had been given for 6,842 OVCs & care givers were provided with psychosocial support in caseworker's and providing regular follow up in buddy system while case workers were used the standard psychosocial manual when they provide the psychosocial support. And also, 260 OVCs were served protection and legal aid awareness creation with CCC, 531 OVC have gotten medical care and referral linkages.

Increased savings and credit opportunities

During 2020, Village savings and loans associations (VSLAs) i.e. self-managed groups that do not receive any external capital and provide people with a safe place to save their money, access small loans, and obtain emergency insurance. Accordingly, 129 VSLA with a member of 3033 (89 Male & 2948 Female) established up to this quarter and have gotten exhaustive technical supports in ES animators & SSW. As a result, those VSLA reached 1,710,166 birr saving amount and 679,979 birr loan disbursed for 574 group members(69% were positive).

In the reporting period, technical support provided for saving group chairman and ES animator in teleworking as well as coaching by keeping social distancing while VSLA groups were faced a problem to give auditing services. Since 28 VSLA groups have completed first cycle and second cycle successfully in which the 692 group members have gotten 339,063 ETB, it was 490 ETB for each members. Thus, they are utilized for their individual expenses to prevent COVID19.

Improved and expanded opportunities for health, HIV and FP services

HIV Risk Assessment and Testing

During the reporting year, HIV risk assessments was not undertaken for target OVCs and care givers to be screened for HIV test and counseling that were referred to health facilities to identify HIV status due the COVID19 Situation. But, HIV Risk assessment was undertaken if somebody faced a special case that exposed to HIV. Moreover, HIDO was providing adherence support and follow up for 728 positive children and 1147 up to the end of the project. Hence 724 OVC and 1139 Caregivers have put on ART.

HIDO's OVC team used mechanisms to improve the health status of HIV positive households to undertake regular follow up to identify the person is either using ART properly or not to give services. Accordingly, in the year, Health Referral Coordinators (HRCs) of OVC Service have performed community level adherence checkup at household level and monitored for 685 OVC in their respective health facilities based on appointment date of clients and 623 of children viral suppressed that achieved 91%.

Improved and expanded services for children living or working on the streets

On the other hand in the year 2020, 32 (Male, 11 and Female, 23) street children identified and supported based on their needs. Since, HIDO enrolled to the program and integrating with structural groups in which they have gotten psychosocial support and adherence support. Besides, 285 children of female sex workers have gotten sanitation and hygiene materials in referral linkage to reduce the spread of COVID19 in age appropriate services based on their needs and care Plan.

CARE AND TREATMENT

Health Facility Initiated Index Case Testing

Facility Initiated index case testing is mainly conducted for index contacts including sexual partner of the index, spouse, and biological children. As an approach, the health facility initiated index case testing support health facilities by contributing and creating demand for testing using the community platforms like CRPs, support group meetings and community engagement facilitators' visit using support group and home visit.

In the annual period 4261 client's line list was received from community and health facility and carried on tracing and referral for testing. Out of these, 2282 clients were traced, and referred to health facilities for testing. Based on feedback reports of the health facilities, a total of 125 client were found positive (5.4% yield) that all of the positive were linked to ART treatment.

Sub city	Q2 (Jan-Mar2020)			Q3 (Apr-Jun 2020)			Q4 (Jul-Sept 2020)			Annual		
	Neg	Pos	Total	Neg	Pos	Total	Neg	Pos	Total	Neg	Pos	Total
Yeka	176	12	188	245	14	259	319	10	328	1100	58	1158
Nifas Silk	219	30	249	158	3	161	244	11	255	1056	67	1123
Total	395	42	437	403	17	420	563	21	583	2157	125	2282

Table 4 Referral for testing by quarter and sub city

HIV Self-Test

As a way to widen alternatives for HIV testing, HIV Self-test Kits were distributed for those clients who declined to have testing at health facilities or preferred to be tested at community level. HIV Self-testing was done with direct assistance of trained community engagement facilitators. Accordingly, 1274 Test Kits were accessed to clients who have conducted assisted HIV self-test over the year 2020. Those who were screened positive and were also referred to health facilities for confirmatory test confirmed. A total of 62 cases were confirmed positive based on feedback reports of the testing health facilities. All these clients were also successfully linked to treatment and got ART services.

The expiry of HIV Self-test kits at our disposal in January 2020 as well as the persistent shortage of HIV Self-test kits in the country accounted for the lower performance in Kit distribution for HIV Self-test during the year.

Performance on HIV Self-Test by Quarter/town										
Sub city	Test Result by period/sex									
	Sex	Q1		Q2		Q3		Q4		Total
		Negative	Positive	Negative	Positive	Negative	Positive	Negative	Positive	
Nifas Silk	Female	144	6	14	0	98	2	118	2	384
	Male	68	5	13	0	71	1	82	3	243
Yeka	Female	55	6	37	2	63	3	135	11	312
	Male	64	10	56	3	63	1	131	7	335
Grand Total		331	27	120	5	295	7	466	23	1274

Table 5 HIV self-test performance by quarter and sub city

Case Management

Annually 4,247(1937Nifas silk & 2310 Yeka) about 70% clients were given various services through support groups and home to home visits and referral support of CRPs, CRP supervisors, Community Engagement Facilitators. The 4,247 clients were regularly recruited and enrolled in care and support over the last twelve months period.

Based on the need assessment results and the case management plan being prepared at individual and group level, all of clients have received a set of services including counseling (re-arrangement, disclosure and adherence), screening for (STI, TB, and depressions) assessment (nutritional assessment, drug abuse and side effect assessment , GBV, and Adherence to treatment).

Town	Sex	10-14	15-19	20-24	25-29	30-34	35-39	40-44	45-49	>50	Grand Total
Nifas S/L	Female	89	75	96	210	190	210	198	145	75	1288
	Male	48	54	24	35	46	113	118	121	90	649
Nifas S/L Total		137	129	120	245	236	323	316	266	165	1937
Yeka	Female	43	91	99	259	316	534	180	87	107	1716
	Male	26	62	65	76	77	83	76	51	78	594
Yeka Total		69	153	164	335	393	617	256	138	185	2310
Grand Total		206	282	284	580	629	940	572	404	350	4247

Table 6 Care and support activity performance by sub city and age

Moreover, various education sessions were also arranged on pertinent thematic issues including HIV Testing Services, stigma and discrimination, nutrition/diet, safe water treatment, male partner involvement in prevention of mother to child transmission, positive parenting and sanitation.

Gender Based Violence (GBV) and Lost To Follow Up (LTFU)

To prevent the consequent risks of Gender Based Violence among HIV positive clients, screening for GBV is being conducted for those girls and women that are at risk of GBV. During the reporting period, 3200 PLHIV were screened for GBV in Nifas Silk and Yeka and 126 GBV victim client were identified for encountering different forms of GBV including sexual violence (attempt rape), physical violence (beating), and emotional violence like insult. All of the cases were linked to the relevant health facilities and other government institutions for health care, and legal services

Tracing lost clients and re-engaging in care increases the adherence of PLHIV. Under this, a line list of clients who missed their clinic appointment for about one month or more due to different reasons will be received, traced and reengage in to ART treatment and care. Over the last six months, a line list of 1,498 LTFU cases was received from different health facilities. About 897 cases were successfully re-engaged to ART treatment while the rest weren't not re-engaged for other known outcomes including; refusal to return to clinic, confirmed dead, information not found, being on treatment; and hospitalized

Interventional Adherence

PLHIV clients with poor adherence including those missing treatment, and facing drug side-effect were given interventional adherence to improve their health follow up and health service up take. Accordingly, most of clients being re-engaged after tracing were provided interventional adherence support by health workers in collaboration with HIDO's community engagement facilitators.

4.2.EMPLOYABLE YOUTH IN ETHIOPIA (EYE)

PROJECT SUMMERY						
PROJECT NAME	EMPLOYABLE YOUTH IN ETHIOPIA (EYE)					
REPORTING PERIOD	January 1 2020 To December 31 st 2020					
IMPLEMENTATION AREA	In Four Sub-Cities Of Addis Ababa (Gulele, Kirkos, Addis Ketema & Kolfe Keraniyo)					
PROJECT BENEFICIARIES	Direct Beneficiaries			Indirect Beneficiaries		
	Male	Female	Total	Male	Female	Total
	1710	1140	2850	17000	11000	28000
DONOR	WOORD EN DAAD					
BUDGET FOR THE YEAR	ETB 4,312,932.00					

The ARC-EYE project focuses on increasing the employability of youth in the target woredas of Addis Ababa city for a better future, build their resilience through hard and soft skills, contribute to improved capability of potential migrants to act with resilience in the labor market, and/or in self-employment to realize their full potential and to improve their livelihoods. These in return, tackles youth perception of migration as an option for survival and reduce the need to migrate.

The general objective of the project is to contribute to increased employability of male and female youth for a better future and reduce illegal migration in Kirkos, Addis Ketema, Gulele, and Kolfe Keraniyo sub-cities in Addis Ababa.

Specific Objectives

- Enhance the knowledge, attitude and practice of community members in general and migration prone youth in particular on irregular migration, trafficking and employment in the four sub cities in Addis Ababa
- Ensure that target youth are provided with vocational and/or technical skills training in recognized vocational training institutes and get competence assessment certificate from government COC centers
- Enhance the employability of target youth (wage /self-employment) through facilitating linkage with micro finance institutions, job placement agencies, and/or potential employers during the life time of the project

- Establish and strengthen Multi Stakeholder Platforms (MSPFs) at regional and at sub city level to support the effort of reversing irregular migration through creating well aware and employable Youth in the four sub cities in Addis Ababa

Major activities achieved during the year

Linking CBGs with MFIs

During the reporting year a total of 15 CBGs were linked to MFIs. In this regards Addis Credit and Saving Institution helped them in creating awareness how to borrow youth and how to repay it. In such a way that they create awareness for those groups who did not receive loan the criteria how to access to youth fund. Similarly, they raise awareness for those groups who received loan and unable to repay the youth fund.

MSME assisted with technical support



Figure 2 Linked CBG members while doing their IGA

In 2020, we reached out to 108 MSME's which managed to access youth revolving fund and newly established business groups with and without loan access. The new start-ups and the experienced CBGs faced a common setback which was COVID 19. But since the restriction have been lifting off for the past couple of months business groups are thriving to get back to earning profit instead of just surviving. We urged some group business with wide spaces to use it to their advantage and get creative. As witnessed some CBGs good shape are struggling with infrastructural problems like electricity & water. The Wereda office agreed to deliver 3 trucks of

water per day with a minimum price. Few newly established MSME's are struggling with how to run their business. A case in point is the Community business group in flower making business. Since they were not properly trained to take care of flowers they were not productive at all. Invited youth in the flower business showed the star-ups how to successfully grow flowers in practice. These are just a few examples on how we conducted the technical support.

Experience sharing

For the year there was 8 experience sharing events in the four sub cities and a total of 110 CBG's members took part. The participants are life skill trained and running their own business. Invited business owners explained about their saving culture, expanding business, how to repay loan regularly, book keeping, and conflict solving mechanisms and about setting each member's duties and responsibilities to avoid blaming each other. The model business groups talked about their ups and downs and their journey to date.

Community Conversation

The community conversation sessions held from November to December, 2020 throughout all sub cities. With the previously trained facilitators, the training covered the parameters of unsafe migration such as types of migration, the community wide attitude to illegal migration, the requirements to legally migrate and the dire consequences of unsafe-migration. A total of 372 community members attended the sessions.

Community wide event

The community wide event was held. With three rounds various community members from elderly to religious leaders to women and youngsters participated. Though the theater group use to present edutainment performances, this time around the project officer sensitized the community members about unsafe migration. A total of 2774 participants took part. This activity is believed to have a paramount importance on improving the knowledge, attitude and practice on illegal migration among the general population and migration prone youths found in the project target areas.

TVET awareness raising for in-school

Similar to in-school life skill training; awareness raising sessions on the value and relevance of TVET was delivered on the last month of the year. It was particularly difficult because the schools are precautionous not to gather crowds in the school compound for the obvious health reason. Hence,



Figure 3 In school TVET awareness

we opted for sessions per class in some schools and used school halls in others. Invited TVET teachers explained eloquently about the advantages of attending technical schools. The unfitting attitudes towards TVET schools, TVET school fees, course types were among issues raised from students and the TVET teachers elaborated the perks of TVET schools and how life changing and money earning it could be by presenting success stories. Kolfe sub city contributed more than other sub cities to the

grand total by exhaustively using meeting halls to reach 1471 students in different sessions. During the reporting year total of 2978 students attended the sessions. Female students took the upper hand in participating with 1730 (58%) and male students with 1248 (42%).

Life Skill for migration prone youth

In all project implementation areas, we were able to access 931 youth (553 female) in the year



Figure 4 Life skill training

2020. The necessary precaution measures were in place just like previous quarter. The trainees actively participated with each session. Engaging and self-reflecting discussions on passion, personal strengths, business skills, self-marketing were witnessed. Participants probed their attitude towards unsafe migration and discussed it among each other. The energetic youth commented at the end of the training that they acquired the fundamental skills to improve their livelihood by being conscientious to their

personal development. As always, the training was as empowering and motivating as ever.

MSPF members trained in legal matters

There were four Legal matters trainings for the fourth quarter in the all project areas. MSPF members were able to grasp how the law views migration. Participants claimed that the training was imperative to familiarize them with the legal grounds of migration.²⁴² MSPF participants received the training in total.

MSPF Meetings



Figure 5 MSPF Meeting

Having a consultative meeting is imperative to closely work with governmental stakeholders to smoothly operate in the project area. To that end 24 consultative meeting were held in four sub cities. They discussed on how each governmental sector is contributing to the fight against unsafe migration. Of course there are challenges such as initiation to gather comes always from HIDO and some sectors send in different representatives to every meeting

which makes it hard to review previous achievements. The meetings are only held in Wereda level. We plan next year to conduct meetings at sub city level with newly mapped MSF members.

Gender transformative Programming

Throughout the reporting year most of our beneficiaries were women. However, that cannot guarantee gender transformative. To take further steps towards the ideal state, the staff took the gender online training of UN Women course gender. The project officer and M& E officer also took online gender training prepared by *Woord en daad*.

Success Story



A CBG residing in Kolfe sub city established a small business by borrowing 15,000ETB from a generous individual and added their own investment of 600 ETB for their start-up. Though they knew what they wanted to do with the money they had no idea how to run a business. Fortunately, two of the group members were able to take life skill training under HIDO. Meaza, a member of the group says the training helped them to elevate their strength and thought them how to market their business. A Saudi returnee herself, Meaza comprehends how awful illegal migration could be. She participated actively in the training and was ready to start a new life. After finding a business area, the group paid a two months' rent and started their journey. Meaza says the quality of the products and the meticulous preparation of ingredients attracted many customers. They were able to pay back what they owe and a year later the group was able to open a small café under their operation. They also added 4 new employees to help out with the business. Meaza mentions that it was not a cake walk and challenges such as price of ingredients, lack of storage space and financial loan troubles their growing business but their passion for what they do makes them endure. As a result of COVID 19, the business struggled especially since they are in service sector. By taking the necessary precautions and by promoting others to wear a mask; their business withstood the difficult times. Meaza accentuates that HIDO supported them throughout their journey through coaching them in crucial skills like money management and customer management. These young business owners visions to open a hotel in the future and are quite certain they will reach it.

Figure 6 IGA by migration prone youths

4.3.EDTF-ECCEC Project

PROJECT SUMMERY	
PROJECT NAME	Early Childhood Care and Education (ECCE) Services for Orphans and Vulnerable Children (OVC)
REPORTING PERIOD	January 1 st , 2020 to December 31 st , 2020
IMPLEMENTATION AREA	Kolfe Keranyo Sub city Woreda 6
PROJECT BENEFICIARIES	400 orphan and vulnerable children and their guardian
DONOR	Ethiopian Diaspora Trust Fund- _EDTF
BUDGET FOR THE YEAR	10,400,000.00 ETB

The project is designed to deliver integrated, inclusive, and quality Early Childhood Care and Education (ECCE) services for destitute OVC aged 3-6 years old, by constructing and equipping standard ECCE center in Kolfe Keraneo sub city, woreda 06. The ECCE center will be constructed on 250 square meters of land inside the premises/compound owned by our organization (HIDO).

The rationale for designing the project is the fact that most preschool OVC in the target woreda and adjacent woredas are deprived of and excluded from appropriate care and learning opportunities. Many of the existing centers are not affordable for destitute OVC. Besides, they couldn't provide integrated and inclusive ECCE services as per the national ECCE framework and standard.

The overall /general objective of the project is “to nurture the proper and holistic development of 400 destitute OVC aged 3-6 years by ensuring access to quality, inclusive, and integrated Early Childhood Care and Education (ECCE) services, and enhancing the capacity of OVC guardians/caregivers, local government and community structures in Kolfe Keraneo sub city, woreda 06”.

For the project which will be implemented for two years with a total funding of 10.4 million birr (including own contribution of 1.4 million birr), HIDO has successfully constructed a standard ECCE center inside its community library compound located at *Woirra Sefer, Kolfe Keraneo Sub City, Woreda 06*. Foundation Stone Laying Ceremony of the ECCE center was conducted colorfully in the presence of EDTF's Board chairperson (Ato Zafu Eyessuswork Zafu), HIDO's

Board chairperson (W/ro Arsema Solomon), government officials, and mass media. The construction of the center is now completed. The center will render quality, inclusive, and integrated ECCE services for up to 400 pre-school OVC aged 3-6 years old. The center will mainly deliver developmentally appropriate education, health, psycho-social, and nutrition/feeding services.



Figure 7 ECCE center construction stone laying ceremony

ECCE center construction: With a plan to deliver developmentally appropriate education, health, psycho-social, and nutrition services for 400 destitute OVC aged 3-6 years on of the major project tasks was constructing and equipping standard Early Childhood Care and Education (ECCE) Center in the project area. In this regard HIDO has constructed a standard ECCE center that will serve the mentioned educational, health and nutritional services for the OVCs.



Figure 8 Partial view of the newly constructed ECCE center

HIDO has developed beneficiaries' selection criteria which encompass HIV positive children, Children with HIV positive caregivers/guardians, Children from child headed households, Children with disabilities, Children who experienced violence and children from destitute households and based on these criteria beneficiary identification is in progress by the project staff and CCC members. Yet more than 61 OVC recruited in to the project.



Figure 9: Some of the enrolled OVCs to the ECCE center

HIDO has Established and strengthen CCC/community care coalition/ at woreda level. The CCC is responsible to screen out beneficiaries for enrollment, to facilitate any referral from the ECCE to service providers (like health facilities, police, justice office etc.) and from service providers to the ECCE. In the reporting month the CCC has conducted biweekly meeting and set permanent monthly meeting schedule to review the projects performance. HIDO project staffs have conducted monthly review meeting with the CCC members and remind the responsibility of the CCC members in the project implementation. As a result the CCC member's commitment has increased and promised to increase their contribution for the success of the project.

4.4.CHILD SPONSERSHIP PROGRAM

Under the Orphan and Vulnerable Children sponsorship project 470 children are enrolled and getting care and support. What is more 22 college students are getting a monthly transport allowance via the college students initiative sponsored by Institute for Global Outreach. These children get monthly financial support and psychosocial support. Besides this, the children are visited at their homes and are encouraged to do well in school and to keep their sanitation.

Two students have graduated with remarkable grades despite the hard situation owing to the pandemic that occurred in the world and our country. Though school was closed the children kept getting support. Furthermore, children that are supported on P2P got an emergency support to COVID-19 outbreak an extra 300ETB for three months April to June. Awareness creation regarding COVID- 19 mode of transmission and prevention aspect was conducted to guardians of our children on sponsorship. What is more through, the funds received from this same partner organization food and sanitary materials support have been given to 429 to destitute families who are also on ART treatment. In June works have been done to make all sponsorship payments through bank hence as of July support has been given through bank.

The Christmas celebration which is held every year for children on P2P's support has taken this year, as well with all the precautions and at an open air. All children who attended the program received sweets. They also got scholastic materials that were donated by St. George Sport's Club. Such occasions create an opportunity for the children to feel refreshed and to have fun which will in turn contribute to their psychosocial wellbeing.

One hundred twenty, preschool students got food support instead of the in school feeding they used to get due to COVID- 19. In addition through Our Father's Kitchen that is funded by Lime Tree's restaurant owner 200 children took food packed in lunchbox.



Figure 10 Children in sponsorship with scholastic material support and Visit by a Sponsor



Partial view of participants



Playing with Peers



Message from invited guest



Scholastic support



Lunch Time



Competition among children



Food Support for guardians



Recreation among guardians

Figure 11 some of the events on the Christmas celebration

Feeding Centers (ECD and OFK)

In the reporting year under ECCD program, 120 nursery and kindergarten students have got balanced diet support twice in a day as per the menu developed. Similarly, these children have got a pair of shoe, treats and meal toys as well. Furthermore, 210 nursery and kindergarten OVC have got food support from “*Our Father’s Kitchen*” with a direct assistance of Lime Tree’s restaurant owner. With this support of ECCD and OFK, OVC were able to have better nutritional diet for their healthy life.



Figure 12 Target OVCs under Our Father’s Kitchen

4.4.1. Follow up support for elder OVC

Through the strong support and follow up of the sponsorship program three OVC have graduated from college. These children been in OVC support program for more than ten years. Under the follow up support, the program was properly documenting their academic performance of all level, and was providing coaching and mentoring so as to keep them in good track of their academic performance. Their achievement in education has witnessed how the support was very much important to them. Following their very good performance in their college education HIDO has recruited them as a staff at different position. Currently by following their elders’ footsteps they have started helping others through the OVC contribution by paying 2% of their salary for OVC.

Some Graduated OVCs Supported by Sponsorship Program



Adera Bitew
(Friends of HIDO)



• **Mekedes Wudu**
(Friends of HIDO)



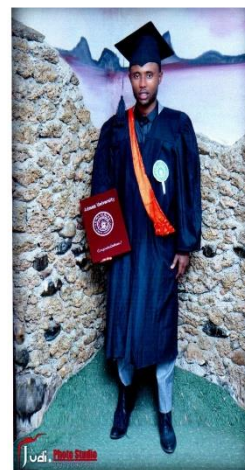
Etifwork Kassahun
(Friends of HIDO)



Haimanot Birhane
(Sweden)



zeritu Mulugeta
(P2P)



Abel Habtamu
IGO

4.5.ETHIOPIAN SOCIAL ACCOUNTABILITY PROGRAM 3

PROJECT SUMMERY			
PROJECT NAME	Ethiopian Social Accountability Program 3		
REPORTING PERIOD	January 1 st 2020 - December 31 st ,2020		
IMPLEMENTATION AREA	Addis Ababa City; 5 Sub-cities		
PROJECT BENEFICIARIES	Direct Beneficiaries		
	Male	Female	Total
	38400	39650	78,000
DONOR	MTDF- through World Bank		
BUDGET FOR THE YEAR	ETB 4,165,618.09		

The Ethiopian Social Accountability Program3 is an extension of Ethiopian Social Accountability Program 2 which aims at deepening social accountability in project target woredas, scaling to other woredas and keeping SA on local government agenda by covering a gap that would otherwise be created between ESAP 2. ESAP3 is financed by multi donor trust fund including European Union, Australian Development Cooperation, Irish Aid and other development partners through World Bank.

HIDO is implementing Ethiopian Social Accountability Program 3 as being a lead organization having sub partners (sub-grantees) of Cheshire Foundation Action for Inclusion (CFAI) and Live Addis - Ethiopia. The project is currently implemented in 16 Woredas located in five Sub cities of Addis Ababa city administration namely Addis Ketema, Kirkos, Yeka, Kolfe-Keraniyo & Lideta focusing on thematic areas of education and health by applying Community Score Card and Participatory Planning & Budgeting tools .

Major Performances and achievements

During the project implementation period, the following major activities accomplished. In response to COVID-19 pandemic, HIDO together with its partners LIVEADDIS and Cheshire Foundation Action For Inclusion are working in close collaboration with different COVID-19 response task force at various level including city, sub city, Woreda COVID-19 response task force, Nongovernmental organizations operating in our ESAP3 implementation Woreda, Woreda and Kebele health and administration authorities, other public and private institutions. SAIPS of the cluster are working in more than 21 Woredas found in five sub cities of Addis Ketema, Kolfe Keranyo, Kirkos, Yeka and Lideta sub cities of Addis Ababa city administration that the project is expected to reach more than 85,000 estimated population through this COVID-19 response intervention.

During the reporting year SAIPS under the cluster disseminated reliable, factual and update COVID-19 information through mobilizing and encouraging citizens and WSACs by participating on call in shows on FBC. Besides aligning with other programs various COVID-19 related information disseminated in our ESAP3 project areas. The same is true for the distribution of material supports including food support, hygiene materials, and personal protection equipment for the general population as well as vulnerable / marginalized segment of the population found in ESAP3 project target areas. Thus the following major tasks were performed during the reporting period:

- ☞ reliable, factual and update COVID-19 information disseminated
- ☞ mobilization done for citizens and WSACs to participate on call in shows on FBC
- ☞ distribution of material supports including food support, hygiene materials, and personal protection equipment for the general population as well as vulnerable

Posters and other visual communication materials were used to address community groups with special needs (such as those with hearing impairments. Thus various postures, brochures, leaflets that contain different COVID-19 related messages distributed for the mentioned community groups. Distribution of material supports including food support, hygiene materials, and personal protection equipment made for the general population as well as vulnerable

SAIPs under the HIDO's cluster have tried to involve influential community leaders in COVID-19 response activities particularly in raising awareness using other ways than radio call in shows. However the effort to engage community leaders and influential citizens to encourage and reinforce citizen compliance with COVID-19 regulations was not as such successful due to the restrictions of state of emergency for gathering and vulnerability/ risk of infection of elder people also hampered use of these public figures in reinforce citizen compliance with COVID-19 regulations. In this regard SAIPs under the cluster has tried to reinforce citizen compliance with COVID-19 regulations using the involvement of WSACs, local law enforcing bodies like “denb maskeber” and other local structures like “iddrs”, CBOs...

Innovative approaches of disseminating COVID-19 prevention reports messages conducted in Kolfe Keranyo, Addis Ketema, Yeka, Kirkos and Lideta sub cities. During the reporting period, SAIPs under the cluster have conducted 10 (ten) information dissemination events using

‘Montarbos’ /two events per sub city. These events will help to improve the knowledge, attitudes and practice of citizens related the pandemic.

In our effort to assess the overall performance of the call in shows, we were able to observe that the themes and topics of the shows were very important, timely and hence relevance. Besides the perception of citizens, local officials and other stakeholders towards the call in show was very positive even some of them want to have more time and more issues in creating awareness, assessing practices and citizens participation towards the pandemic response. However there were some problems related to accessing the telephone numbers of Fana radio during the call in shows which leads to limited number of participants. Besides addresses of callers during call in shows were not mentioned and/or asked by the radio host that we were not able to fully report the data sheets basic data even to know whether the caller is from ESAP3 target Woreda or not. Selected themes and topics of the radio shows were very much appropriate particularly in creating awareness and providing information about COVID-19 related state of emergency (SoE), prevention/protection mechanism of the pandemic, enhancing cooperation/collaboration among stakeholders in COVID-19 responses and creating a chance to participate marginalized/vulnerable groups that shows inclusiveness and comprehensiveness of the radio show.

Participation of citizens in numbers, including vulnerable social groups, in the call-in shows was very good. Thus marginalized groups of persons with disabilities, elders, PLHIVs, women, had got a chance to participate on the radio call in shows and hence capable of discussing their issues, concerns and reflect their thought about the pandemic. However business of the telephone line, shortage of time are issues that needs improvement to increase participation of the mentioned community groups on the radio shows.

Government officials participation being at studio and through phone to respond to questions raised during the call in shows were very good that we can take it as appropriate, timely and capable of addressing issues, clarify misconceptions related to the pandemic and hence helpful to enhance listener’s knowledge, attitude and practice about COVID-19 in ESAP3 and non ESAP3 target Woredas. Even at times when issues raised on the radio shows were massive and needs much attention from government and other concerned bodies, the radio station has tried to entertain the issues on the next shows so that the issues are discussed in a required level and intensity by the invited guests as well as the citizen participants

During the reporting period, in some Woredas efforts were made by government representatives/offices to address the feedbacks from the citizens and/or radio shows. Thus some WSACs started promising initiatives by intervening on issues related to COVID-19 responses which needs to be practically implemented at Woreda and local level that specific issues needs be addressed at the local level. These initiatives includes;

- ☞ dissemination of tailored and custom-made information, education and communication materials for vulnerable groups like persons with disabilities, PLHIVs, visually impaired peoples ...
- ☞ food, hygiene materials/ soap, sanitizer/, personal protective equipment's like face mask, gloves were also distributed for marginalized and poor segment of the population
- ☞ Discussing with Woreda level government service provider institutions like water and sewerage service offices, health offices, and private sector in addressing issues raised by participants of the radio shows.



Figure 13 some of the IE-BCC material duplicated & disseminated- ESAP3

Glance on ESAP-3 Program

In response to the COVID-19 (coronavirus) pandemic, Ethiopia Social Accountability Program (ESAP), found a way to safely keep open lines of communication between the Ethiopian people and their government: call-in radio shows. This use of media more than doubled the reach of the program, and gave voice to citizens to talk directly with government officials about services and policies related to COVID-19.

Kolfe Keranyo sub city one of the city parts with high level of poverty where Alemtsehay Demissie, like many of her neighbors, struggled to get the drugs prescribed to her. With consistently low supplies at local clinics, often, the only option was to purchase them from expensive private pharmacies.

Since 2006, ESAP has used social accountability processes to help citizens' local problems in basic services, such as health, education and water, with government and service providers to find a solution to improve their quality. In the sub city, the community and its local government came up with a Joint Action Plan that addressed the problem in two ways: first, better monitoring by local clinics of drug stocks helped improve their supplies and, second, the city administration opened a public pharmacy where drugs are available to the community at affordable prices.

"Now, thanks to social accountability, there's improved medicine availability at the pharmacy and it has reduced the time we spend in search of drugs," said Alemtsehay, who serves as the women's representative on her local accountability committee.

Evidence confirms that the impact of social accountability to improve the quality of service delivery, a component of good governance that relies on citizen engagement to hold government's accountable.

"The COVID pandemic has made the importance of good health care supported by active citizen engagement even more obvious," said Emily Weedon, World Bank Senior Social Protection Economist in Ethiopia. "People voicing their needs to government measurably improves the quality of these lifesaving services."

In the face of pandemic challenge, ESAP found an innovative approach through the media to continue engaging citizens and actually expanded the reach of its social accountability efforts. Officials use the radio shows to share accurate information on COVID-19 to a broad audience, respond to citizen's questions and ensure their accountability. *Citizens use the opportunity to express their views and concerns about the impact of COVID-19 on public service delivery and government measures that aim to curb it. Shows have covered specific topics related to COVID-19, such as use of face masks, public transport and navigating the holidays. Special outreach has helped ensure that persons with disabilities can participate as well.*

The program is also working to engage with women and on issues related to female empowerment that in Addis Ababa, nearly half of callers were females and certain topics appear to draw more interest from women: the highest female call-in rates are for shows on the impacts of COVID-19 on the economy and on education.

ESAP is financed by the World Bank and a Multi-Donor Trust Fund (MDTF) with contributions from Austria, the European Commission, Ireland, Sweden, and United Kingdom. With oversight by the Government of Ethiopia and the donor partners, the MDTF supports demand side activities implemented by VNG International as the program's Management Agency in partnership with clusters of local Civil Society Organizations. Complementing the MDTF, IDA resources support the Government of Ethiopia's plan to institutionalize Social Accountability including building supply side capacities.

4.6.ART ADHERANCE SUPPORTERS PROGRAM

PROJECT SUMMERY						
PROJECT NAME	ART Adherence Supporters Program					
REPORTING PERIOD	January 1 st 2019- December 31 st ,2019					
IMPLEMENTATION AREA	Addis Ababa City; 5 Sub-cities					
PROJECT BENEFICIARIES	Direct Beneficiaries			Indirect Beneficiaries		
	Male	Female	Total	Male	Female	Total
			10,360			
DONOR	LINKING LIVES					

HIDO had been implementing Anti-Retroviral Treatment (ART) Adherence Program for the past thirteen years in collaboration and partnership with ALERT hospital with funding from LINKING LIVES with the aim of contributing to the achievement of UNAIDS 95-95-95 goals, which Ethiopia has endorsed and is working aggressively towards its achievement. The first 95 goal aims at identifying at least 95% of people who are HIV positive. The second 95 goal aims at putting at least 95% HIV positive people on Anti-Retroviral Treatment (ART) and the third 95 goal aims at achieving viral load suppression among at least 95% of people on treatment/ART.

The overall goal of the ART Adherence Program (that is being funded by Linking Lives) is to improve adherence to treatment and retention in care, and achieve viral load suppression among People Living with HIV (PLHIV). More specifically, the program intends to:-

- Provide best quality Anti-Retroviral Treatment (ART) service at ALERT Hospital to People Living with HIV (PLHIV). ALERT Hospital has the highest number of PLHIV enrolled on ART in Ethiopia.
- Build capacities of adherence supporters to enable them assist the ART Clinic Staff as well as work with outpatients receiving ART at ALERT Hospital.
- Enable the adherence supporters provide care, counseling services, and psychosocial supports to patients on ART both at ALERT hospital and in the surrounding community.
- Trace those Lost To Follow UP (LTFU) patients (treatment defaulters) and put them back on treatment.

- Gauge the advantage of involving the adherence supporters in the provision of ART service in order to replicate the initiative in other hospitals and health centers in Addis Ababa.

In order to meet these objectives the following strategies are being used:

- Link the adherence supporters with HIDO's HIV/AIDS focused projects to easily identify People Living with HIV (PLHIV) who need to start ART and to provide the necessary counseling and psychosocial support.
- Provide basic trainings and refresher trainings to the adherence supporters to enable them provide the necessary support to the ART clinic staff, and patients on ART.
- Assimilate the adherence supporters into the existing service protocol so that they can work effectively and efficiently in the ART program at ALERT Hospital.

The major activities undertaken by the adherence supporters during the reporting period (January 2020 to December 2020) are summarized in the table below:

S.No.	Activities	Plan	Accomplishment
1	Counsel and assist people at risk of HIV infection to undergo HIV Testing and Counseling (HTC)	1910	1754 (1040 Female, 714 Male)
2	Identify new HIV positive individuals through applying Index Case Testing (ICT) Approach	170	162 (95 Female, 67 Male)
3	Link and enable newly identified HIV positive individuals to start treatment/ART	170	161 (95 Female, 66 Male)
4	Provide one to one counseling on ART adherence to PLHIV on ART	3570	3273 (1978 Female, 1295 Male)
5	Organize and conduct support group sessions on positive living and adherence to treatment/ART for PLHIV	2500	2620 (1546 Female, 1076 Male)
6	Trace Lost To Follow UP (LTFU) clients (treatment defaulters) and reengage them on treatment	150	121 (52 Female, 69 Male)

Table 7 Adherence supporters program performance

Furthermore, during the reporting period, HIDO organized a three days training for the adherence supporters on interventional ART adherence. All the adherence supporters participated on and successfully completed the training. The training was provided by HIDO's clinical services coordinator who has rich experience in the area. Although this activity was not budgeted under Linking Lives funding, HIDO covered the costs for the training by soliciting fund from other sources.

Major Achievements/Successes

The following are the major achievement/successes gained.

- As a result of individual and group counseling rendered by the adherence supporters, the number of people with very good ART adherence greatly increased and the number of treatment defaulters significantly dropped. More than 95% of those on ART have now suppressed viral load.
- During the reporting period, the adherence supporters identified 162 new HIV positive individuals which is 95.3% of the plan (170) and successfully linked and enabled 161 (almost 100%) out of the 162 newly identified HIV positive individuals to start treatment.
- By assisting and supporting the hospital's ART clinic staff, they significantly reduced the excessive work load of the ART clinic's staff and contributed to achieving high quality ART services in the hospital.
- By being role models to others and providing intensive education about positive living, a considerable number of PLHIV now strictly adhere to positive living principles and have started leading healthier lives.
- Because of this program, the adherence supporters themselves have jobs (are employed) which in turn enabled them to lead relatively decent and stable life. Many of them are continuing their education in the evening and have started to aspire for a better future.

5 ANNUAL ORGANIZATIONAL DEVELOPMENTS

HIDO has received an award (funding) from the Ethiopian Diaspora Trust Fund (EDTF). Out of the 400+ project proposals submitted to EDTF last year, so far only 5 projects from 5 organizations are selected and funded. HIDO's proposal on Early Childhood Care and Education (ECCE) Services for OVC is among the five projects selected for funding. We have signed project agreement with EDTF, received the first installment, and started the implementation of the project. We have also signed project agreement with the relevant government bureaus at regional level, namely; - Addis Ababa Finance Bureau, Education Bureau, and Bureau of Women and Children Affairs. The project will be implemented for two years with a total funding of 10.4 million birr (including own contribution of 1.4 million birr). HIDO has successfully constructed a standard ECCE center inside its community library compound located at *Woirra Sefer, Kolfe Keraneo* Sub City, *Woreda* 06. Foundation Stone Laying Ceremony of the ECCE center was conducted colorfully in the presence of EDTF's Board chairperson (Ato Zafu Eyessuswork Zafu), HIDO's Board chairperson (W/ro Arsema Solomon), government officials, and mass media. The construction of the center is now completed. The center will render quality, inclusive, and integrated ECCE services for up to 400 pre-school OVC aged 3-6 years old. The center will mainly deliver developmentally appropriate education, health, psycho-social, and nutrition/feeding services.



Partial view of ECCE stone laying ceremony

HIDO is implementing ESAP 3 program by leading a consortium made up of 3 organizations. The Program is being implemented in 21 woredas in five sub cities in Addis Ababa (Kolfé, Addis Ketema, Kirkos, Lideta, and Yeka). HIDO is implementing the program in 16 woredas, LIVE ADDIS in 3 woredas and Cheshire Foundation Action for Inclusion (CFAI) in 2 woredas. The Management Agency has recently communicated all SAIPs that the current ESAP 3 agreement and funding will only stay until March 31, 2021. According to the Management Agency, ESAP 3 program will continue with a different approach and arrangement after March 31, 2021. The MA will announce a new bid (RFA) in the month of December and only those organizations who win the bid will continue after March 31, 2021. HIDO is making all the necessary preparations to submit a sound, convincing, and winning proposal.

As per the requirements of the Federal Democratic Republic of Ethiopia, HIDO has put in place International Public Service Accounting Standard (IPSAS).

USAID has discontinued its funding to HIDO. Consequently, we have terminated the employment contract of more than 150 staff and returned 5 vehicles. We are surprised by this unfair decision by USAID Ethiopia to discontinue its funding to our organization without a good reason. We are deeply saddened by the lack of transparency within USAID and why HIDO (*an organization with 17 years of proven experience implementing PEPFAR-USAID funded HIV/AIDS Programs; an organization that was on top of the list of local NGOs selected for USAID direct funding last year; and an organization that is already performing well*) is not considered, at least as a sub recipient, while several other organizations with a lesser experience, a lesser capacity, and lower performance are selected to continue. Although we wrote letters to USAID Ethiopia and USAID Washington requesting explanation and clarification, we couldn't get response. This is a tragedy for HIDO as 75% of its funding used to come from USAID.

Considering the funding crisis we have encountered, we are making relentless fundraising efforts, and the following are worth mentioning:-

- HIDO (being a co-applicant in a consortium) submitted a project proposal entitled “combatting modern slavery:- *breaking the chains of exploitative child labor*” to the

Norwegian Ministry of Foreign Affairs (NORAD). The project will be a three years project with total grant of 4 million Euro. The lead applicant is Woord en Daad and the co-applicants are: - HIDO, Hope for Justice (HfJ), Digital Opportunity Trust (DOT), and Justice for All (JfA). Luckily, our proposal is considered for funding. This is really a great news for HIDO given the funding shortage we have encountered. HIDO will get more than 30 million ETB for three years to implement this project. The project is now in its inception phase.

- As per the RFA by Freedom Fund (U.S. Government Funding), HIDO submitted a project proposal on Combatting Child Domestic Work, the most common form of child labor globally. However, we are communicated by Freedom Fund that our proposal is not selected for funding.
- We have submitted additional financial support request to People to People Aid Organization (P2P) Canada and Institute for Global Outreach (IGO). P2P Canada has confirmed receipt of the additional financial support request and informed us that they will do whatever is possible from their side. IGO has accepted our request and approved additional 20,000\$ to support children's feeding.
- HIDO has submitted its financial support request to Berhan Bank to support children's feeding program. We are waiting for their response. HIDO is a new client of Berhan Bank and has opened one bank account there for the EDTF financed ECCE Project.
- In response to a call for concept note by USAID for Integrated Youth Activity (IYA), HIDO submitted a concept note by forming a consortium. The consortium was led by the Kaizen Company, a U.S. based international organization, and HIDO was one of the consortium members. However, the concept note was not selected for funding.
- We are consistently and determinedly searching for resource/funding. We are knocking every door tirelessly. We have approached different potential resource providers and

key/influential people. We are also visiting websites where funding opportunities can be found on a daily basis.

HIDO is closely working with a Danish Organization, Jamii.One (Jamii Pay) to enable saving groups' access loan from Micro Finance Institutions (MFIs). HIDO, Jamii Pay, and Metemamen Micro Financing Institution have recently signed tripartite Memorandum of Understanding (MoU) and the first five saving groups selected by HIDO have accessed loan from Metemamen Micro Financing Institution.

HIDO developed organizational COVID-19 policy and has put it into practice. As part of COVID-19 Response, HIDO has provided Food Support to Orphans and Vulnerable Children (OVC). Besides, we have provided Personal Protective Equipment (PPEs) such as face masks, alcohol, hand sanitizers, gloves etc... to government stakeholders, schools, volunteers and direct beneficiaries. Besides various awareness raising activities about the pandemic-OVID-19 done using different community wide events and distribution of IEC materials which we believe it will have a paramount importance in improving the knowledge, attitude and practices towards the pandemic. The implementation of projects was temporarily paused due to COVID-19. However, we have resumed implementation of projects after few months by taking all the necessary precautions.

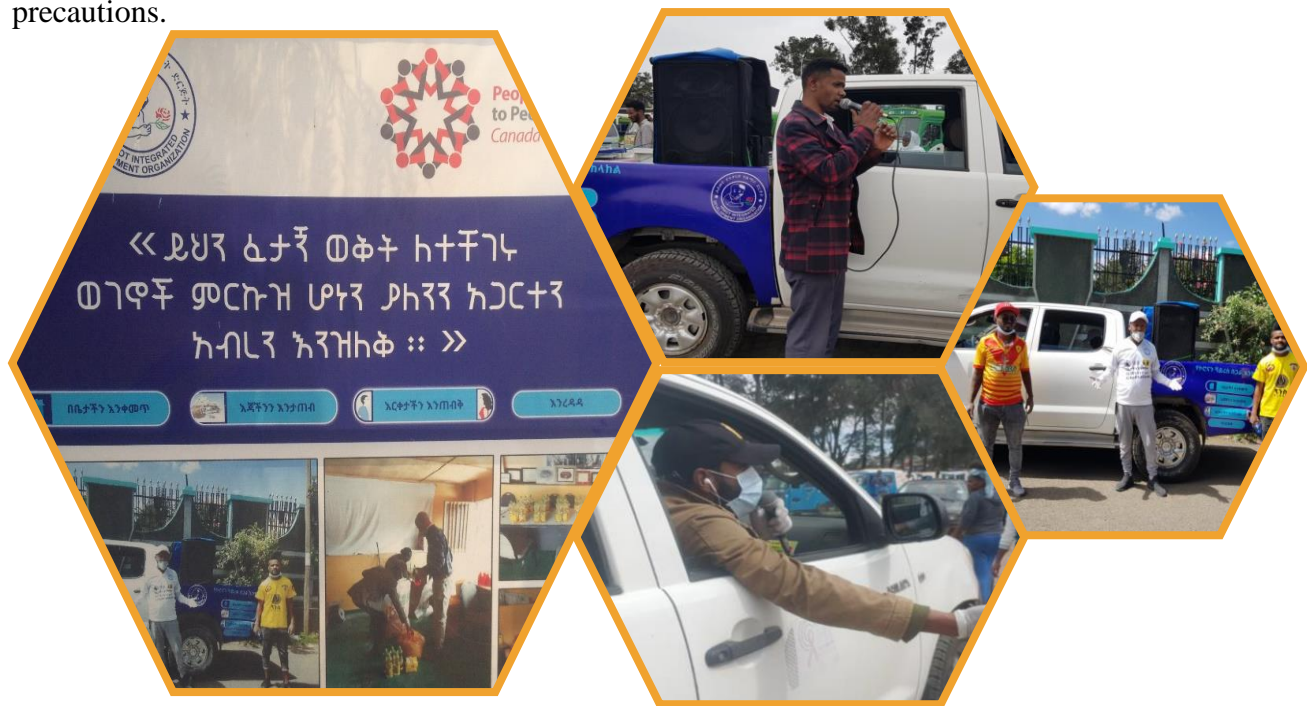


Figure 14 Some of COVID-19 related awareness raising activities performed during the year

HIDO received one time food support from Addis Ababa HIV/AIDS Prevention and Control Office (HAPCO). The food support is distributed to 600 needy OVC enrolled under HIDO's programs. HIDO received a one-time educational materials support from St. George Sport Club. The educational materials are distributed to 400 OVC



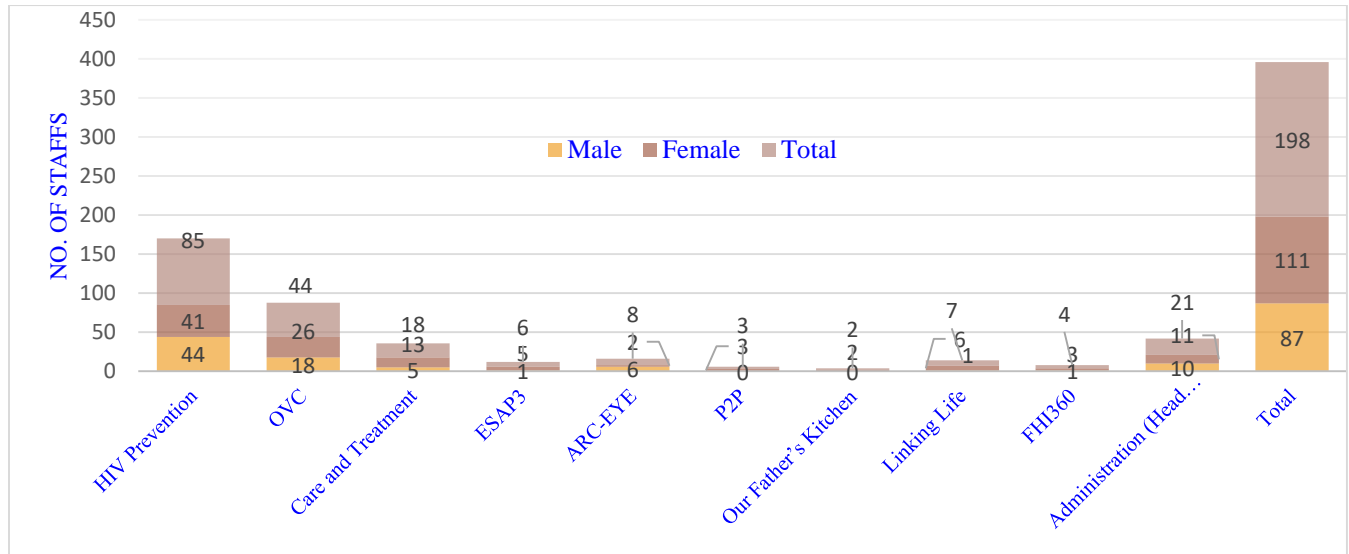
Figure 15 Partial view of resource mobilization endeavors

HIDO has been an active member of different consortiums, networks, forums, and task forces. HIDO has also had fruitful partnership and collaboration with government bureaus/offices and government agencies. HIDO is in full compliance with all the requirements of government bodies and donors. All the required programmatic and financial documents (including but not limited to reports) are submitted timely to donors (funding agencies) and concerned government bodies at regional, sub city, and woreda levels as per their requirements.

6 HUMAN RESOURCE MANAGEMENT AND BUDGET UTILIZATION

6.1. Human Resource:

During the reporting period, HIDO has total of 198 staffs, of which 111 (56%) are female and 87 (44%) are male. As shown in the graph below, the greater number of staffs are those deployed under HIV prevention program component and followed by OVC program



Graph 3: HIDO'S STAFFS BY PROGRAM COMPONENTS

6.2. Budget utilization

In 2020, HIDO has utilized a total of Birr ----- for the implementation of activities of the respective program components.

Graph 4: Expenditure by program components (Jan-Dec 2020)

7 MONITORING EVALUATION AND LEARNING

To ensure the smooth execution of the planned activities as well as achievement of the intended results, frequent and periodic project follow up, joint supportive supervisions and monitoring sessions were conducted under the respective program components throughout FY 2019. Besides, program performance review sessions, and site level regular data quality assurances were also conducted on quarterly and monthly basis respectively. Furthermore, HIDO regularly ensures that all program activities are delivered based on the implementation guidelines/manuals, and operation standards.

Regarding quality improvement, HIDO has been leading its project implementation thereby forming quality improvement team and working in close collaboration with different stakeholders that can regularly check and improve the quality and standard of service delivery. During the reporting year HIDO has continued to strengthen effective and efficient team for monitoring, evaluation and quality improvement under the respective program components.

During the reporting year HIDO organized joint supportive supervision (JSS) with key government stakeholders of the intervention areas on quarterly basis with an objective to evaluate and update government stakeholders, and jointly prepare action plans. During the JSS meeting HIDO presented its quarterly performance updates, lesson learned, challenges encountered and actions taken. In addition to this, office level discussion and site level visits were also conducted with JSS team

8 CHALLENGES AND MEASURES TAKEN

Pandemic Impact: as most of our projects are community based, the global COVID-19 pandemic affected our program implementation at grass root level that it creates difficulties on timely and quality program delivery. The COVID-19 related state of emergency has also forced us to review and change our project activities implementation modalities and strategies.

Resource limitation: shortage of funds for programmatic and geographical expansion together with the unpredictability of USAID funding has created inconvenience and adversely affecting our project implementation, staff motivation, partnership with government signatories, and organizational reputation.

Lower commitment & low level of cooperation of some government partners: during the reporting year HIDO has faced delayance of response from government offices on various issues that needs cooperation and collaboration with the mentioned actors.

Turnover of stakeholder's staffs: turnover of trained health professionals in some health facilities and other government stakeholder's staffs was one of the challenges HIDO faced during the reporting period. The same challenge was observed in community structures leaders and volunteers that adversely affected program implementation.

Market Price Inflation: the current high market price inflation has affected some of our project activities like the construction of Early Childhood Care and Education Center which intern forced us to request price adjustments from the donor.

Capacity of Community structures: limited number of well-organized community structure in the implementation sites that support and provide the unaddressed needs of the target groups, involve in provision of immediate support for the needy and high expectation of support from clients in comparison with other organization and previous trends,

9. LESSONS LEARNED

Strengthening partnership, networking and collaboration: during the reporting year HIDO learned that, creating and/or strengthening strong partnership, networking and collaboration with relevant stakeholders was very much helpful for effective and efficient program implementation as well as for programmatic sustainability and ownership. Thus HIDO has closely worked with health, education, agriculture, micro finance and legal service providing institutes.

Need for fund diversification: soliciting fund from different sources and strengthening local resource mobilization was crucial to strengthen HIDO's program implementation and enhance its organizational capacity. Besides, HIDO's involvement in various technical groups & task forces was very helpful in mobilizing resources and diversifying funds.

Importance of staff capacity development: staff capacity developments have two fold benefits. One, it improves the competency, confidence and readiness of the staffs to accomplish quality service for the targets and it upholds the commitment and motivation of staffs towards accomplishing the assigned responsibility.

Using community structures/volunteers effectively & grass root level capacity building: HIDO has learned that promoting the essence of volunteerism at all level enhance efficiency and effectiveness of project implementation. It creates sense of belongingness and ownership for the programs as well as the organization. Besides building capacities of different community based organizations and grass root level structures is found to be important for promoting quality program implementation which intern helps to sustain and scaling up of project interventions.

Excellence in program implementation: we have learned that effective, efficient and quality program implementation was very helpful for organizational competence as well as establishing a trusted program implementation with donors which intern helps to mobilize funds and geographical expansion.

The Role of MEAL: regular monitoring, follow up and supportive supervision helped the project to take necessary actions timely and helped to enhance the quality of service delivered, track progress of project activities and mapping out comes of projects.